



## VSC VEHICLE SERVICE CONTRACTS

Embrace the journey...  
we'll take care of the rest.

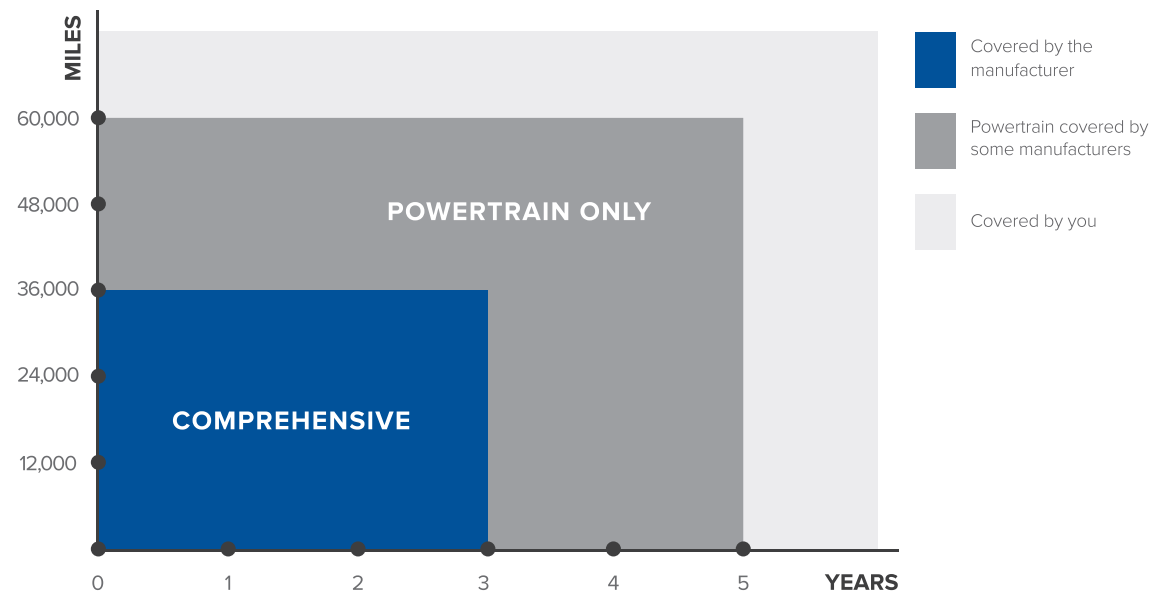
**EASYCARE**<sup>®</sup>  
Protecting What Moves You<sup>®</sup>

**MOTORTREND**  
RECOMMENDED  
BEST BUY



## Did You Know?

- If you drive more than 12,000 miles per year, your factory warranty may expire before it reaches its time limit—and many used vehicles are already out of warranty.
- Today's vehicles come equipped with computers and technology, and the likelihood those components will need repairs increases over time.
- A vehicle service contract can improve the value of your vehicle by helping with covered repairs before trade-in.



## We go the extra mile



### Substitute Transportation\*

If your vehicle is in the shop for covered repairs, EasyCare will reimburse you up to \$40 per day for up to six days for a rental, taxi, or rideshare. Upgrade option: up to \$75 per day for up to six days.



### 24/7 Emergency Roadside Assistance & Towing\*

No matter what time you need us, our Emergency Roadside Assistance is here to help. Simply call the toll-free, 24-hour Emergency Roadside Assistance phone number.



### Trip Interruption\*

If you have to stay overnight more than 50 miles from your home while waiting for covered repairs to be completed, EasyCare will reimburse you up to \$100 per day for meals and lodging during the first three consecutive days.

## Additional vehicles covered\*

- Commercial Vehicles
- Rideshare Vehicles
- Electric Vehicles
- Medium Duty Trucks
- Lifted Trucks
- Snow Plows
- Canadian Vehicles  
With No Factory Warranty

\*Refer to your contract for complete details regarding coverage, terms, conditions, and exclusions.

## Average Repair Costs

Add an additional \$280 to each occurrence for estimated towing and substitute transportation expenses that may be incurred.

Engine	\$9,087 - \$11,571
Transmission	\$6,518 - \$7,455
Hybrid Generator	\$2,952 - \$4,713
Cylinder Head	\$4,035 - \$4,968
Navigation System	\$2,711 - \$2,768
Timing Belt & Chain	\$1,921 - \$2,088
Air Conditioner Compressor	\$1,607 - \$1,774
Electronic Control Module	\$1,460 - \$1,638
Radiator	\$1,164 - \$1,153
Alternator	\$1,065 - \$1,324
Water Pump	\$1,033 - \$1,091
Fuel Injectors	\$824 - \$890
Rear-View Cameras	\$787 - \$918

Repair costs were calculated using a national average of \$125 per hour for labor. The vehicles used in the calculation are as follows: BMW 328i 2.0L, Chevrolet C1500 Silverado 5.3L, Dodge Grand Caravan V6, Honda Accord 2.4L, Mazda 6 - 2.5L V4, Mercedes Benz CLS400 3.0L V6, Nissan Maxima 3.5L, Ford Explorer 3.5L V6, Toyota Camry 3.5L V6, VW Jetta GLI 2.0L. Vehicles are model year 2015. All vehicles and manufacturers are registered trademarks of their respective corporations.

## EVs need coverage too



It's true that electric vehicles run differently, but they still have many components in common with gasoline vehicles—like heating, air conditioning, braking, steering, technology, electrical, and more.

Plus, EVs have lots of specific, complex components with hefty price tags if they need repairs. EasyCare's VSC includes coverage for these EV components to help protect your budget.

### EV Components' Average Repair Costs

EV Drive Motor	\$4,767 - \$33,419
EV Transaxle	\$1,414 - \$6,289
EV Battery	\$4,088 - \$42,343
EV Battery Control Module	\$691 - \$21,037
EV Auxiliary Heater	\$1,288 - \$2,245
EV Charger	\$2,012 - \$2,848
EV Water Pump	\$413 - \$1,231

Repair costs were calculated using a national average of \$160 per hour for labor. The vehicles used in the calculation are as follows: 2020 Nissan Leaf, 2019 Chevrolet Bolt, 2020 BMW i3, 2019 VW eGolf, 2019 Hyundai Ioniq, 2019 Jaguar I Pace, 2021 Ford Mach-E, 2019 Audi e-tron, 2020 Kia Niro, 2020 Mini Cooper SE, 2020 Porsche Taycan 4s and 2019 Honda Clarity EV. All vehicles and manufacturers are registered trademarks of their respective corporations.

TOTALCARE®

Exclusionary coverage covers all parts & components except those specifically excluded.

TotalCare is so comprehensive it’s easier to say what's not covered.

WHAT IS NOT COVERED¹

- Damage that occurred prior to the purchase of the contract or after the contract expires
- Adjustments to correct squeaks, rattles, water leaks or wind noise
- Non-factory installed radios and speakers
- Light bulbs, lenses, and sealed beams
- Upholstery
- Carpet, paint, ornamental moldings and interior trim
- Convertible tops, glass, plastic, framing, cables or seals
- Any part or component damaged by varnish, rust, corrosion, moisture or condensation
- Damage caused by any external cause such as collision, theft, freezing, lightning, hail or flood



Our driver benefits are the industry’s only MotorTrend® Recommended Best Buy, and we carry an A+ rating from the Better Business Bureau.

STATEDCARE™

- SUSPENSION (FRONT/REAR)**
- Upper and Lower Control Arms, Control Arm Shafts and Bushings
  - Upper and Lower Ball Joints
  - Trailing Arm, Links and Bushings
  - Lateral Links and Bushings
  - King Pins and Bushings
  - Torsion Bars and Torsion Bar Mount
  - Strut Bar and Bushings
  - Stabilizer Bar, Stabilizer Links and Bushings
  - Radius Arms and Bushings
  - Links and Bushings
  - Wheel Bearings
  - Hub Bearings
  - Knuckle
  - Spindle and Support
  - Macpherson Struts, not including Shock Absorbers or inserts
- STEERING**
- All lubricated parts contained within the Steering Gear Box
  - Rack Assembly and Control Valve
  - Electronic Steering Gear and Motor
  - Power Steering Pump and Power Steering Fluid Reservoir
  - Power Cylinder Assembly
  - Pitman Arm
  - Idler Arm
  - Tie Rod Ends
  - Drag Link
  - Steering Column Shaft and Coupling
- ELECTRICAL SYSTEM**
- Alternator
  - Voltage Regulator
  - Distributor
  - Ignition Module
  - Ignition Coil
  - Ignition Switches
  - Engine Wiring Harness
  - Power Door Lock Switches and Actuators
  - Power Window Motors and Regulators
  - Courtesy Light Switch
  - Power Mirror Motor
  - Horn and Relay
  - Brake Light Switch
  - Dash Gauges/Instrument Cluster
  - Idle Air Control Motor
  - Transfer Case Actuator Motor
  - 4wd Engagement Motor
  - Manually-Operated Switches
  - Wiper Motors
  - Starter Drive and Solenoid
  - Starter Motor
  - Anti-Detonation Sensors
  - Factory Installed AM/FM Radio, Cassette Player, C.D. Player and Speakers

- EV HIGH-TECH/ELECTRICAL SYSTEM**
- EV Battery Current Sensor and Circuit Breaker Sensor
  - EV Battery Onboard Charger
  - Charge Controller/Power Management Control Module
  - Main Charging Switch
  - Charger Junction Block
  - EV Low Voltage DC Converter and Inverter
  - EV Throttle/Accelerator Pedal Position Sensor
  - Regenerative Brake Control Module
- HIGH-TECH/CONVENIENCE GROUP**
- Four-Wheel Steering Center Shaft and Couplings
  - Four-Wheel Steering Power Steering Unit
  - Four-Wheel Steering Control Unit
  - Four-Wheel Steering Control Valve
  - Four-Wheel Steering Speed Sensors
  - Four-Wheel Steering Oil Pump
  - Computerized Timing and Mixture Control Unit (PCM/ECM) and Sensors
  - Cruise Control Module, Servo and Engagement Switch
  - Power Seat Motor
  - Power Antenna
  - Power Sun/Moon Roof Motor

PRIMARYCARE™

- AIR CONDITIONING**
- Condenser
  - Evaporator
  - Compressor
  - Accumulator
  - Receiver Dehydrator
  - Clutch, Pulley and Field Coil
  - Drive Belt Tensioner, Pulley and Bearing
  - Idler Pulley And Bearing
  - Expansion Valve
  - P.O.A. Valve
  - Orifice Tube
- HEATING**
- HVAC Blower Motor
  - Heater Control Switch
  - Heater Control Valve
  - Heating Cables
  - Heater Core
- FUEL SYSTEM**
- Fuel Pumps
  - Fuel Injectors
  - Fuel Injection Pump
  - Fuel Distributor
  - Fuel Distributor Rails
  - Fuel Pressure Regulator
  - Fuel Level Sensor
  - Fuel Tank
  - Metal Fuel Lines
- COOLING SYSTEM**
- Radiator
  - Fan, Viscous Drive, Clutch and Motor
  - Condenser Fan
  - Cooling Fan Thermal Switch
  - Thermostat
- EV COOLING SYSTEM**
- EV Battery Cooling Fan Motor, Radiator and Coolant Control Valve
  - EV Battery Temperature Sensor and Thermistor
- BRAKING SYSTEM**
- ABS Control Unit and Wheel Sensors
  - ABS Pump and Motor
  - ABS Accumulator and Actuator Assembly
  - Master Cylinder
  - Vacuum/Hydraulic Assist Booster
  - Wheel Cylinders
  - Disc Brake Calipers, Pistons and Seals
  - Brake Vacuum Pump
  - Proportioning Valve
  - Metal Hydraulic Lines and Fittings
- EV BRAKING SYSTEM**
- Electric Brake Assist Booster
  - Electric Parking Brake Switch and Actuator

POWERCARE™

- ENGINE**
- All internal, lubricated parts
  - Cylinder Block
  - Cylinder Heads
  - Harmonic Balancer
  - Timing Chain
  - Timing Belt
  - Balance Shaft Belt
  - Timing Chain/Belt Gears, Pulleys, Guides and Tensioners
  - Oil Pump
  - Intake And Exhaust Manifold
  - Diesel Engine Vacuum Pump
  - Engine Mounts
  - Water Pump
  - Turbocharger
  - Intercooler
  - Wastegate
  - Wastegate Actuator/Controller
  - Supercharger, Pulley and Clutch
  - Cylinder Barrels²
  - Timing Chain Cover²
  - Valve Covers²
  - Oil Pan²
  - Rotor Housing²
  - Electric Drive/Traction Motor Case²
  - Generator Case²
- TRACTION MOTOR**
- Primary electric drive/traction motor/generator and all internal parts
  - EV Drive/Traction Motor Dampener
  - Electric Drive/Traction Motor Mounts
  - Electric Drive/Traction Motor Coolant Pump
  - EV Battery
  - Electric Drive/Traction Motor Case³
  - Generator Case³
- TRANSMISSION/TRANSFER CASE**
- MANUAL TRANSMISSION/TRANSAXLE/TRANSFER CASE**
- All internal, lubricated parts
  - Flywheel And Ring Gear
  - Transmission Mounts
  - Clutch Master and Slave Cylinder
  - Transmission Case²
  - Transaxle Case²
  - Oil Pan²
  - Transfer Case²
- AUTOMATIC TRANSMISSION/TRANSAXLE/TRANSFER CASE**
- All internal, lubricated parts
  - Flex Plate and Ring Gear
  - Vacuum Modulator
  - Transmission Mounts
  - Torque Converter, If Internally Damaged
  - Transmission Case²
  - Transaxle Case²
  - Oil Pan²
  - Transfer Case²
- EV GEAR REDUCTION/REDUCER BOX/TRANSFER CASE**
- All internal, lubricated parts
  - Gear Reduction/Reducer Box Housing²
  - Cover²
  - Oil Pan²
  - Transfer Case²
- DRIVE AXLE (FRONT/REAR)**
- All internal, lubricated parts
  - Drive Shafts
  - Axle Bearings
  - Drive Axles
  - Stub Axles and Tripod Joints
  - Universal Joints
  - Constant Velocity Joints and Boots
  - Locking Hub Assembly
  - Center Support Bearing
  - Drive Axle Housing²
- SEALS AND GASKETS**
- Seals and gaskets on all covered parts
- TAXES AND FLUIDS**
- State and local taxes, where applicable, and fluids as required as part of a covered repair

1 See Section C in your contract for WHAT IS NOT COVERED.  
2 Covered only if damaged by the failure of an internal, lubricated part.  
3 Covered only if damaged by the failure of an internal part or component.  
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